

Student Grievance Redressal Committee (Academic Year 2022-2023)

The Meeting for the Students Grievances Redressal Committee was held on 27.04.2023 at 11.00 a.m in Principal's office.

Agenda

1. Discussion on grievance received by the committee
2. Any other

Minutes of the Meeting

1. Student member of the committee requested to increase the facilities of Electrical appliances in Hostel and Class rooms.
2. Requisition regarding time duration of tuition fees and permission to write End of Semester Examination presented in the meeting.

Action taken

Grievance Redressal Committee unanimously resolved the following:

1. Hostel Committee and College administration has suggested inquiring the provision of electrical appliances in Hostel and Class rooms as per the requirement of the students.
2. The HoD's of the concerned department analysed the reasons for delay of tuition fees. Principal granted permission by extending the time for payment of End Semester fees for the welfare of the students fraternity.

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Student Grievance Redressal Committee (Academic Year 2022-2023)

The Meeting for the Students Grievances Redressal Committee was held on 10.03.2023 at 11.00 a.m in Principal's office.

Agenda

1. To address grievance received from the students
2. Any other

Minutes of the meeting

The following grievance were presented and discussed:

- 1) The committee reported to the ERP co-ordinator for Easy Access of students attendance through CAMU ERP.
- 2) Seating arrangement and downloading of Hall ticket can be done through College Website was discussed with the controller of examination.

Action Taken

1) Attendance percentage of a student can be visible at any point of time through CAMU ERP .

2) The action taken to Easy access of downloading of hall tickets through college website, and the students can see their seating arrangements to write their exams through college website.



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Student Grievance Redressal Committee (Academic Year 2022-2023)

The Meeting for the Students Grievances Redressal Committee was held on 21/02/2023 at 11.00 a.m in Principal's office.

Agenda

1. Discussion on request from student representatives
2. Any other

Minutes of the meeting

1. General instructions were given by the chairperson to maintain and promote a conducive academic environment.
2. To face the interview, final students requested to organize more number of Soft skill Training Program.
3. Student requested to Strengthen the Co-operative Store provisions in college campus.

Action Taken

1. Placement Cell, Academy for Professional Development together and English language Department organised soft skill training programmes to cater the needs of final year students to countenance the interviews.
2. Action taken to sale more Health care Products and Stationary Provisions through Co-operative Stores in our campus.

1. P. A. Thirumangalakudi
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Student Grievance Redressal Committee (Academic Year 2022-2023)

The Meeting for the students Grievances Redressal Committee was held on 12.08.2022 at 11:00 am in Principal's office.

Agenda

1. Addressing the grievance received from the students
2. Any other

Minutes of the meeting

1. General instructions were given by the Chair person regarding the operational mechanism of the grievance redressal system.
2. The students requested to conduct more number of awareness programme and coaching classes for competitive exams which brought into the notice of the chair person and members of the ICC.
3. The students representative requested to improve the quality of canteen food.
4. Members of the committee presented the request to the principal, that the number of computers to be increased in Digital Library with up-gradation

Action Taken

1. To enhance the well-being of the student community by equipping them with valuable insights and strategies for success in competitive exams, awareness programme focusing on competitive exams such as TNPSC, UPSC, and banking exams were organized.
2. Recognizing the importance of providing nutritious and delicious meals to our students, the committee has worked closely with food vendors to implement changes that prioritize both taste and health.
3. The college management ensured that students have access to the necessary resources and required computer facilities to meet their academic and research needs effectively. Furthermore, the management has upgraded the internet connection to ensure a high standard of connectivity, enabling seamless access to online resources, research materials, and educational platforms.



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Student Grievance Redressal Committee (Academic Year 2021-2022)

The following grievances were redressed on 10.11.2021;

1. Special permission was given to pay the fee in two installments.
2. Students were permitted to pay the pending fee after receiving the scholarship amount
3. Permission given to choose multiple certificate course
4. On request of the students the time for remedial was changed and online remedial class also suggested.

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Student Grievance Redressal Committee (Academic Year 2021-2022)

The online meeting was conducted on 07.07.2021, and the chairperson, members of the committee, HoDs and ERP co-ordinators were attended the meeting and discussed the grievances in admission process.

Action Taken

1. The students who secured above 60 per cent in their higher education were to be considered for admission.
2. The students from ICSE Board and CBSE Board were to be included for late admission due to delay in publication of results.
3. Separate help desk was formed to rectify the online admission issues.

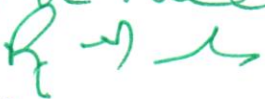
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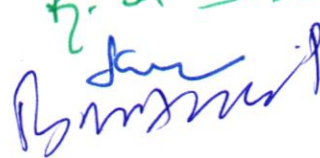
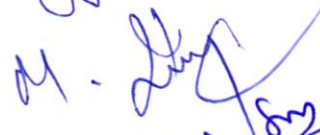


Student Grievance Redressal Committee (Academic Year 2020-2021)

The online meeting was conducted on 03.03.2021, the members of the committee attended the online meeting and discussed about the internship programmes and industrial visit during the pandemic period.

Action Taken

The committee members instructed the students to execute the internship programme through online and permission for industrial visits were cancelled.

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Student Grievance Redressal Committee (Academic Year 2020-2021)

The online meeting was conducted on 11.12.2020, the members of the committee attended the online meeting and the grievances of the students were addressed and the measures were discussed to resolve the problem.

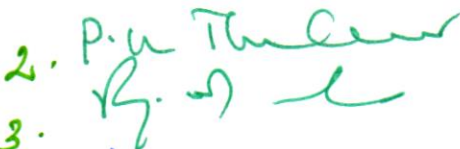
The following grievances were received:

1. The students need extra time to submit the online assignment due to network issues.
2. Measures to be taken for students who found it difficult to upload their answer sheets on time through CAMU ERP

Action Taken

The committee decided to give extra time to submit the online assignments and if the student was not able to upload their answer sheet through CAMU ERP they are permitted to submit through Whatsapp.

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Student Grievance Redressal Committee (Academic Year 2020-2021)

The online meeting was conducted on 19.08.2020, the members of the committee attended the online meeting with student representatives and the grievances of the students were addressed and the measures were discussed to resolve the problem.

The following grievances were received:

1. The students representative presented the problems while attending the online class
2. The technical issues, power problem and network issues during online class
3. Insufficient mobile data because of more number of class hours per day.

Action Taken

The committee consider the above issues and reduced the class hours in a considerable manner and advised the student to have sufficient mobile data.

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Student Grievance Redressal Committee (Academic Year 2019-2020)

The Meeting for the students Grievances Redressal Committee was held on 06/01/2020 at 11:00 am in Principal's office.

Agenda

1. Discussion on Grievance

Minutes of the meeting

1. The member of the committee brought the following grievance of the students to the notice of the committee chairperson and other members are :
 - To replace broken benches in all classrooms.
 - To make availability of drinking water (RO) in all the floors.

Action Taken

Grievance Redressal committee resolved the above issues :

1. The college administration replaced the broken benches and placed new benches in all classrooms to ensure the comfort and convenience of students.
2. The Management has taken immediate action and installed water dispensers in each floor for the convenient access of clean drinking (RO) water to all students and faculty.

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Student Grievance Redressal Committee (Academic Year 2018-2019)

The Meeting for the Students Grievances Redressal Committee was held on 17.08.2018 at 10.30 a.m in Principal's office.

Agenda

1. To discuss the measures taken based on the previous meeting.
2. Discussion on students request received by the committee

Minutes of the Meeting:

The following requests of the students were presented in the meeting:

1. Extension of Library timing to prepare Competitive exams.
2. Permission to prepare the Professional Course exams.

Action taken

The library committee was assigned to integrate the above mentioned as per the request of students; the changes were implemented by the Library Committee as follows:

- 1) Extended the library timing from 8.00a.m to 6.00p.m
- 2) Professional course students of CA, CS, and ACMA etc were permitted to utilise the library during class hours for a week, before the commencement of the exams.

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