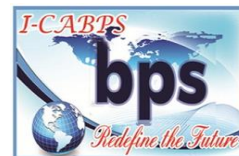




**NALLAMUTHU GOUNDER
MAHALINGAM COLLEGE
(AUTONOMOUS)**



**Re-Accredited by NAAC & ISO 9001:2015 Certified
Affiliated to Bharathiar University, Coimbatore
Pollachi, Tamil Nadu.**

Phone: 04259-234870,234868

WWW: ngmc.org.,Email:ngm@ngmc.org

U.G.DEPARTMENT OF COMMERCE-BPS (S.F)

VALUE ADDED COURSE

22 UBP 6VA - DYNAMICS OF SERVICE SECTOR



HISTORY

The U.G. Department of Commerce - Business Process Services has been established in the year 2014. This industry integrated, unique three years full time B.COM.BPS degree programme focuses on developing proficiency in commerce and business processes.

VISION

“Our dream is to excel in quality education to make the students academically superior and acquire corporate level knowledge to work in any situations by providing the quality education.”

MISSION

“Our department provides quality education of global standard by updating the curriculum in regular intervals with the corporate bodies to make the students, academically strong with realized spirit of adventurous sociality committed and culturally rich citizens”.

DYNAMICS OF SERVICE SECTOR

INTRODUCTION

The "Dynamics of Service Sector" course provides a comprehensive overview of the rapidly evolving service industry. In today's global economy, the service sector plays a pivotal role, encompassing a wide range of businesses including hospitality, tourism, healthcare, information technology, and more. This Value Added Course (VAC) explores the unique challenges and opportunities within this dynamic sector.

SCOPE OF COURSE

This course offers insights into various facets of the service sector, covering topics such as customer service management, service design and delivery, service marketing, and quality management. With the service industry witnessing exponential growth worldwide, there is a rising demand for professionals equipped with specialized knowledge and skills in service sector dynamics.

NATURE OF COURSE

Duration: 30 hours (conducted during post-college hours)

Level: Certificate

Eligibility: Undergraduate degree or equivalent

OBJECTIVE OF THE COURSE

- Enhance employability and entrepreneurial skills in the service industry.
- Develop an understanding of customer-centric strategies and service innovation.
- Explore the latest trends and challenges shaping the service sector.
- Acquire knowledge of best practices in service management and delivery.

OUTCOME OF THE COURSE

Upon completion of this course, participants will be able to:

- Understand the dynamics of service sector markets and consumer behavior.
- Develop strategies for delivering exceptional customer experiences.
- Identify opportunities for service innovation and differentiation.
- Implement quality management practices to ensure service excellence.

WHO CAN TAKE UP THIS COURSE?

This course is suitable for students interested in pursuing careers in service-oriented industries such as hospitality, tourism, healthcare, retail, and information technology. Whether you aspire to work in customer service management, service design, or service marketing, this course provides valuable insights and skills for success.

BENEFITS FOR PARTICIPANTS

- Gain a competitive advantage in the job market with specialized knowledge in service sector dynamics.
- Explore diverse career opportunities in service-related industries, including roles in customer experience management, service design, and service quality assurance.
- Join a growing community of service professionals driving innovation and excellence in the service sector.

POTENTIAL JOB ROLES

- Customer Experience Manager
- Service Design Consultant
- Hospitality Manager
- Tourism Coordinator
- Healthcare Administrator
- Retail Operations Manager
- Information Technology Service Manager
- Quality Assurance Specialist
- Service Marketing Manager
- Service Innovation Analyst

Programme Code:	B.Com. IB – International Business	Programme Title:	Bachelor of Commerce with International Business	
Course Code:	21UIB6VA – Value Added Course	Title	Batch:	2021 - 2024
Lecture Hrs./Week	-	Tutorial Hrs./Sem.	-	Semester: VI
		Basic Skills on Procurement	Credits:	Grade

Course Objective

*To make students more talented on the concepts of procuring mechanism
To instill the students on the procedure to be used in procurement*

Course Outcomes

On the successful completion of the course, students will be able to

CO Number	CO Statement	Knowledge Level
CO1	To study the basic concepts, ideas, methods and techniques underlying the procurement practices.	K1
CO2	To defend the idea for collective bargaining in accordance with generally accepted commercial market.	K2
CO3	To apply skills in critical-thinking and problem-solving on raising the appropriate purchase order	K3
CO4	To analyze conceptual knowledge of the procurement in business transactions.	K4
CO5	To design the exact procurement model that will sustain business	K6

Mapping

PO / PSO	PO1	PO2	PO3	PO4	PO5	PO6	PO7	-	PSO1	PSO2
CO										
CO1	M	H	M	H	M	H	H		H	H
CO2	H	M	L	H	L	M	M		M	M
CO3	L	M	M	M	M	L	H		L	M
CO4	M	H	L	L	H	H	H		H	H
CO5	H	L	H	H	H	H	M		M	M

H-High; M-Medium; L-Low

B. Com IB – Batch 2021 - 2024

BASIC SKILLS ON PROCUREMENT – 21UIB6VA		
Unit	Content	Hrs
I	Introduction to Procurement – Procurement – Basic Idea - Buy side Predictability is important – Sell Side Quality, Genuinity and Cost are important - Procurement – Transaction Part of It, Research on Cost Effectiveness, Mass requirement @ Cheaper Price Consumer sentiment in India has gone down – Actual Procurement is seen - Procure to Pay –Work flow in ERP System – SLA Order – Electronically Transferred to Supplier – Receive Invoice – 3way or 2way Match – make payment for suppliers – account payable with procurement @ some cases.	10
II	Procurement Process – Transmit Needs – Review Requisition – Select Supplier – Create PO – Release PO – Follow up with the supplier for acknowledgement and Acceptance – Expedite PO – Receive Goods and Services – Check for Quality – Create GRN or Reject Goods - Procurement – Day in a life of a Buyer - Request Creation (Assisted buying, Catalog setup, contract setup) – Approve PR (Review PR and approve as per policy) - Creation of PO – Manual PO (Creation and Release) – Follow up (Supplier PO Acceptance) – Expedite (Call up with the supplier for delivery) – Receiving (Return Management) – Matching (Resolving blocked invoice, PO Amendments) – Pay (suppliers queries for payments)	10
III	Market Approach Alternatives - Commodity Factors – Spend value and expected savings - Market Factors – Number of current and alternative suppliers – stage of industry circle – potential for changing suppliers and cost associated. Client Factors – how quickly the benefits are required–client resourcing levels – client budget–client willingness to change. –Roll over existing strategies – Request for information – Request for Proposal – Request for Qualification – E Auctions – Direct Negotiations – Floating enquiries through RFP's – Occupational Health and Safety devices – Negotiations – <i>Phases of Negotiations</i> – Contract Management (Drafting a contract, Reviewing the contract, executing and repository management)	10
	Total Contact Hrs	30

Pedagogy:

Direct Instructions, Digital Presentations, Flipped Classrooms

Assessment Methods:

Tests, Seminar, Power Point Presentations, Group Task

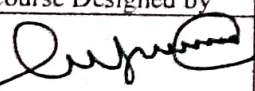
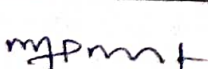
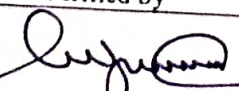
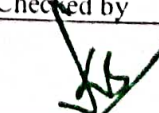
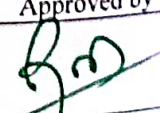
B. Com IB – Batch 2021 - 2024

Text Book

S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Paul Myerson	Lean Demand - Driven Procurement	Rutledge Publications, First Edition	2018

Reference Books

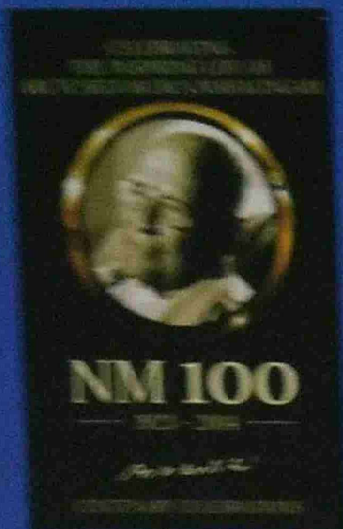
S.NO	AUTHOR	TITLE OF THE BOOK	PUBLISHERS \ EDITION	YEAR OF PUBLICATION
1	Lysons Kenneth	Procurement and Supply Chain Management	Pearson Education Limited, Tenth Edition	2020
2	Peter Baily and David Farmer and Barry Crocker and David Jessop	Procurement Principles & Management	Pearson India Limited,, Eleventh Edition	2018
3	Walter L Wallace Yusen L Xia	Delivering Customer Value through Procurement and Strategic Sourcing	Pearson FT Press, First Edition	2014

Course Designed by	Reviewed by	Verified by	Checked by	Approved by
				
Dr. G. Vignesh Course Teacher	Mr. M. Prem Module Coordinator	Dr. G. Vignesh Head of the Department	Mr. K. Srinivasan CDC Coordinator	Dr. R. Manicka Chezian Controller of Examination

K. SRINIVASAN, M.C.A.,
Co-ordinator

Curriculum Development Cell (CDC)
NGM College (Autonomous)
Pollachi - 642 001.

Dr. R. MANICKA CHEZIAN, M.Sc. H.S. Ph.D.
Controller of Examinations
NGM College (Autonomous)
Pollachi - 642 001.



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Balaganesha. C (201801)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 64 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
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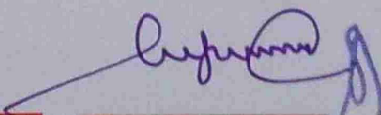
This is to certify that Mr./Ms. Deepak. L. (201802)

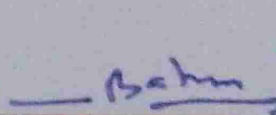
of B.COM TB department

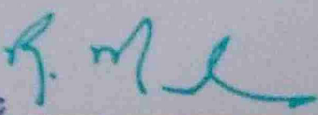
has successfully completed a Value Added Course

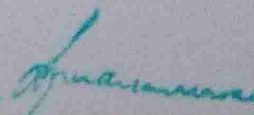
entitled Basic skills on Procurement and

secured a mark of 68 out of 100


COURSE TEACHER


DEAN - ACADEMIC


IQAC CO-ORDINATOR


PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR. N. MAHALINGAM



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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Deepak kumar. K (20TB03)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

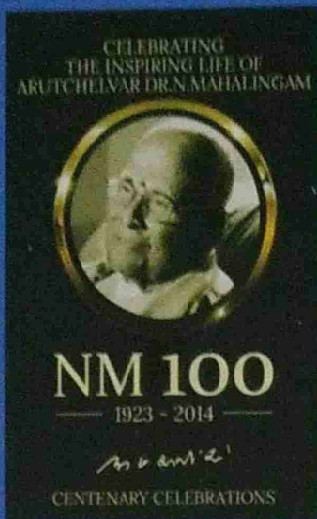
secured a mark of 73 out of 100

COURSE TEACHER

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PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Dinesh.P (201304)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 66 out of 100

COURSE TEACHER

DEAN - ACADEMIC

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PRINCIPAL

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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Hari varadhan J (201805)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

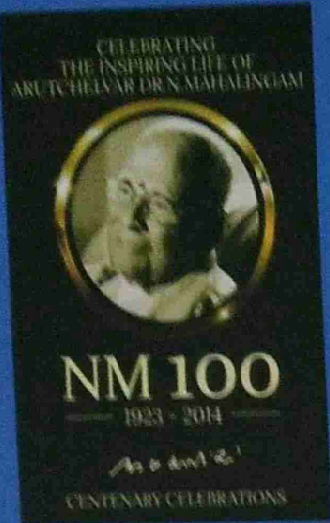
secured a mark of 72 out of 100

COURSE TEACHER

DEAN - ACADEMIC

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PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Logesh kumar S (20TB06)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 71 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Manikandan G (201808)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 54 out of 100

[Signature] [Signature] [Signature] [Signature]

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Mathiyarasu D (2018091)

of B.LOM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

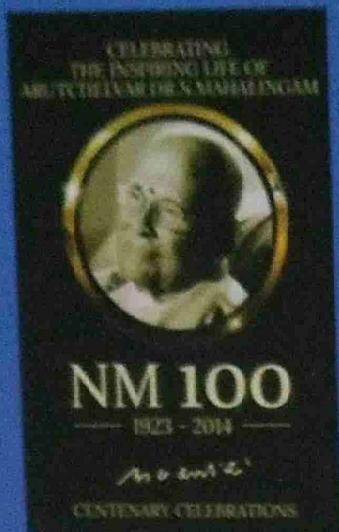
secured a mark of 79 out of 100

COURSE TEACHER

DEAN - ACADEMIC

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PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Pavithran. M. (201810)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

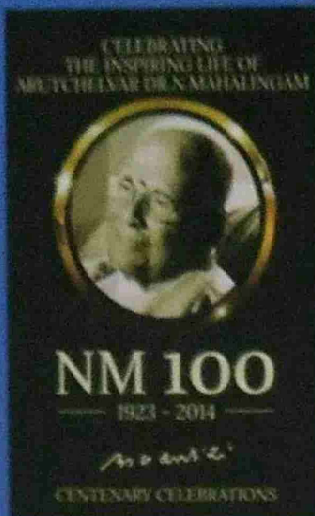
secured a mark of 73 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Pravin Kumar S (201811)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

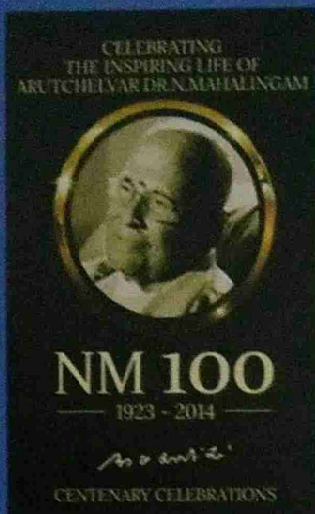
secured a mark of 73 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Ramakrishnan . N (201812)

of B.LDM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

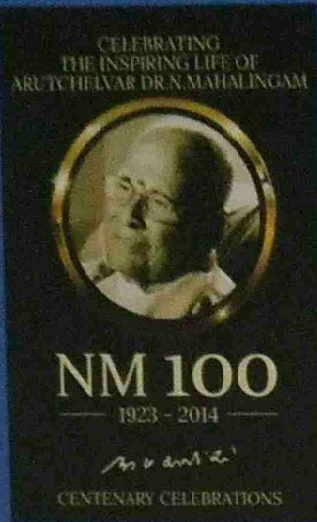
secured a mark of 60 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Rama krishnan. M (201813)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 75 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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Value Added Course

This is to certify that Mr./Ms. Sabarish P (20TB14)

of B.COM TB department

has successfully completed a Value Added Course

entitled BASIC skills on Procurement and

secured a mark of 66 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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Value Added Course

This is to certify that Mr./Ms. Sanjay Kumar S (201815)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

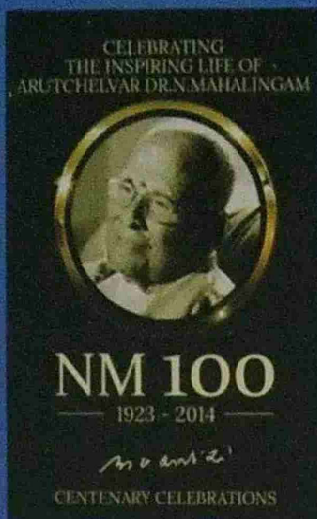
secured a mark of 62 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



CERTIFICATE OF COMPLETION



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Value Added Course

This is to certify that Mr./Ms. Siva Prakash S (201816)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

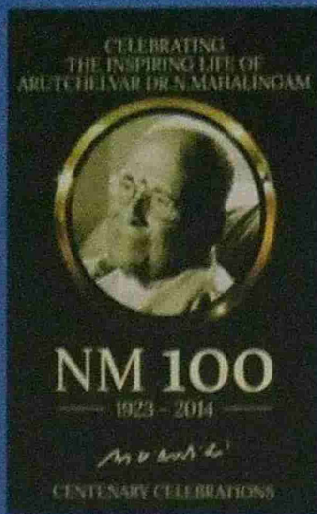
secured a mark of 59 out of 100

COURSE TEACHER

DEAN - ACADEMIC

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PRINCIPAL



CERTIFICATE OF COMPLETION



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Value Added Course

This is to certify that Mr./Ms. Srinam Sudhin S (201817)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 74 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Abinaya P (201319)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

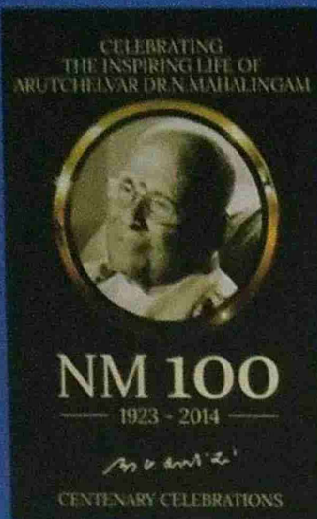
secured a mark of 79 out of 100

COURSE TEACHER

DEAN - ACADEMIC

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PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Anurekha :M (2018 20)

of B.COM IB department

has successfully completed a Value Added Course

entitled BASIC skills on Procurement and

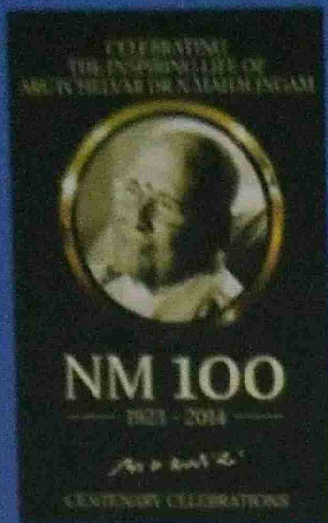
secured a mark of 77 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



CERTIFICATE OF COMPLETION



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(Autonomous), Pollachi

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Bakija lakshmi M (20TB22)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

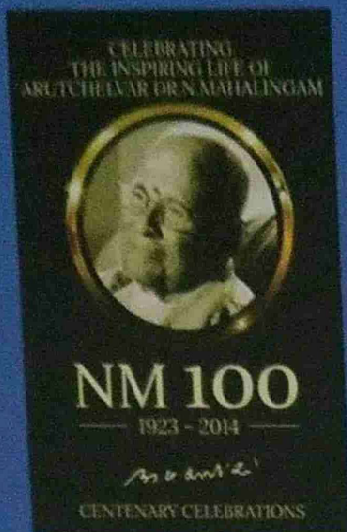
secured a mark of 76 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



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Value Added Course

CERTIFICATE OF COMPLETION

This is to certify that Mr./Ms. Gohila A (20TB24)

of B.COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 83 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTHULVAR DR.N.MAHALINGAM



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1923 - 2014

Aruthulvar
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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Hemalatha M (20 TB 25)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

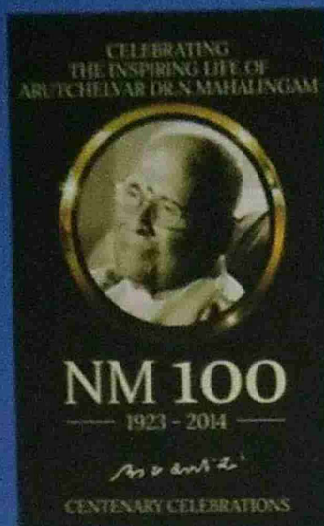
secured a mark of 74 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



CERTIFICATE OF COMPLETION



NGM COLLEGE

(Autonomous), Pollachi

Re-Accredited by NAAC and ISO 9001 : 2015 Certified Institution
Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Jai Reeka J (201826)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on procurement and

secured a mark of 73 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR. N. MAHALINGAM



NM 100

1923 - 2014

மஹாலிங்கம்

CENTENARY CELEBRATIONS

CERTIFICATE OF COMPLETION



NGM COLLEGE

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Affiliated to Bharathiar University, Coimbatore.



EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Karthika N. (201828)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

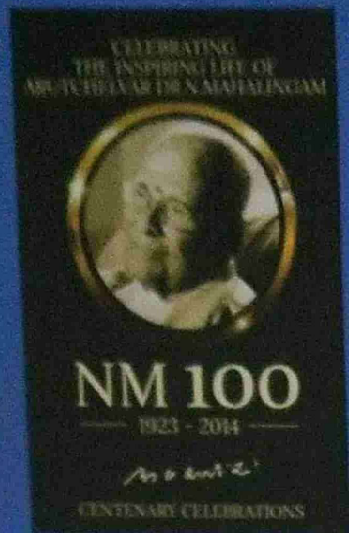
secured a mark of 86 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL



CERTIFICATE OF COMPLETION



NGM COLLEGE

(Autonomous), Pollachi

Re-Accredited by NAAC and ISO 9001 : 2015 Certified Institution
Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Lakshmi priya . S (201829)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 66 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR. N. MAHALINGAM



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CENTENARY CELEBRATIONS

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

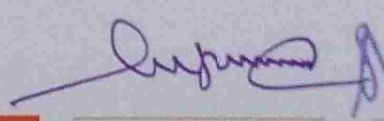
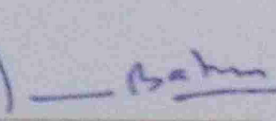
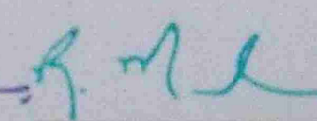
This is to certify that Mr./Ms. Manjula V (20TB31)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 73 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHEIVAR DR.N.MAHALINGAM



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Value Added Course

This is to certify that Mr./Ms. Parvathi A (20IB32)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 69 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR.N.MAHALINGAM



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Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Pudhumathi M (20TB33)

of B. COM TB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 81 out of 100

COURSE TEACHER

DEAN - ACADEMIC

IQAC CO-ORDINATOR

PRINCIPAL

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Value Added Course

This is to certify that Mr./Ms. Abdul Sameer. S

of B. COM IB (21 IB 01) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 81 out of 100

B. Roh.

COURSE TEACHER

A. Behn

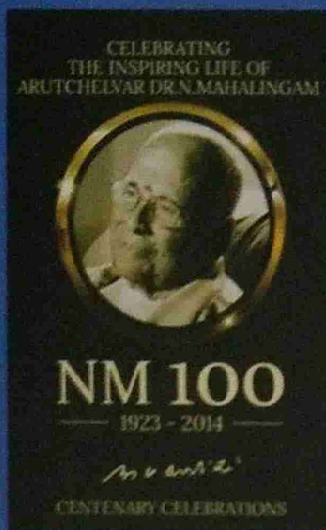
DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



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Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Arun Kumar S
of B. COM IB (21 IB 03) department
has successfully completed a Value Added Course
entitled Basic Skills on Procurement and
secured a mark of 78 out of 100

B. Rohini

COURSE TEACHER

A. Behn

DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR. N. MAHALINGAM



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CENTENARY CELEBRATIONS

CERTIFICATE OF COMPLETION



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Ranked 72nd among Colleges in India by MHRD - NIRF
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Value Added Course

This is to certify that Mr./Ms. Arun Kumar S.

of B. COM IB (21 IB 04) department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 72 out of 100

B. Rohini

COURSE TEACHER

B. R. M. L.

DEAN - ACADEMIC

[Signature]

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARCHITECTURAL DESIGNER
M. S. SUBRAMANIAM



NM 100

1923 - 2014

As to Arch'de

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Value Added Course

This is to certify that Mr./Ms. Axlin Samurelraj J

of B. COM IB (21 IB 05) department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 81 out of 100

B. Rohi

COURSE TEACHER

Bahm

DEAN - ACADEMIC

[Signature]

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTHELVAR DR.N.MAHALINGAM



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Value Added Course

This is to certify that Mr./Ms. Kariyadasu. A (21 IB 06)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 77 out of 100

B. Rohi.

COURSE TEACHER

B. Rohi.

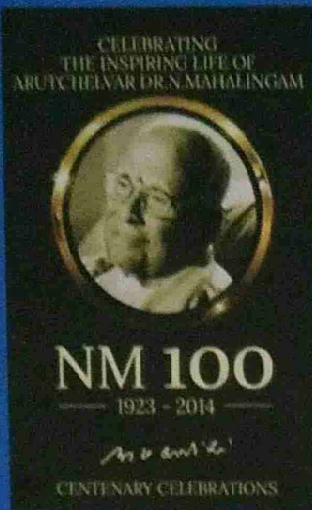
DEAN - ACADEMIC

B. Rohi.

IQAC CO-ORDINATOR

B. Rohi.

PRINCIPAL



CERTIFICATE OF COMPLETION



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(Autonomous), Pollachi

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Value Added Course

This is to certify that Mr./Ms. Krishna Prasanth M

of B. COM (IB 21 IB 07) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 68 out of 100

B. Roh.

COURSE TEACHER

A. Behn

DEAN - ACADEMIC

B. M. L.

IQAC CO-ORDINATOR

[Signature]

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Value Added Course

This is to certify that Mr./Ms. Logeshwaran .P

of B. COM IB (21 IB 08) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 76 out of 100

B. Rohini

COURSE TEACHER

A. Behn

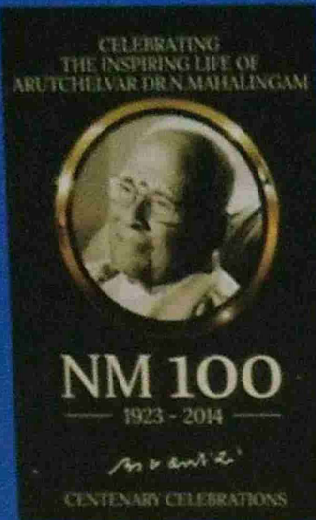
DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Nishanth. S (21 IB 09)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 87 out of 100

B. Rohini

COURSE TEACHER

B. S. S. S.

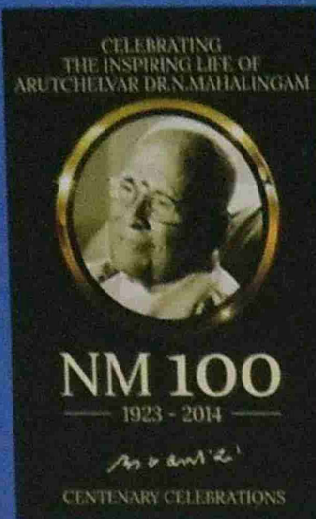
DEAN - ACADEMIC

R. M. S.

IQAC CO-ORDINATOR

S. S. S.

PRINCIPAL



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Prabakaran . D (21 IB 10.)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 63 out of 100

B. Rohini

COURSE TEACHER

A. Bahin

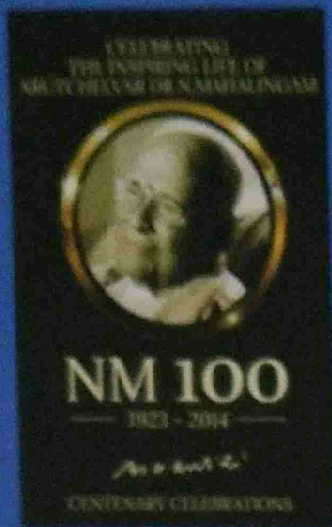
DEAN - ACADEMIC

R. M. J.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Praveen. S (21 IB 11)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 67 out of 100

B. Robin
COURSE TEACHER

B. Robin
DEAN - ACADEMIC

R. M. L.
IQAC CO-ORDINATOR

[Signature]
PRINCIPAL

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THE INSPIRING LIFE OF
ARUTHELVAR DR.N.MAHALINGAM



NM 100

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NGMC



EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Pravin Kumar . M

of B. COM IB (21 IB 12) department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 73 out of 100

B. Rohi . A

COURSE TEACHER

Bahm . R . M

DEAN - ACADEMIC

R . M . L

IQAC CO-ORDINATOR

Pravin Kumar . M

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR. N. MAHAalingam



NM 100
1923 - 2014

Arutchei
CENTENARY CELEBRATIONS

CERTIFICATE OF COMPLETION



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Sabareeshwaran. L

of B. COM IB (21 IB 13) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 54 out of 100

B. Ravi

COURSE TEACHER

A. Bahm

DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
ARUTCHELVAR DR.N.MAHALINGAM



NM 100
1923 - 2014

ArutcheIvar
CENTENARY CELEBRATIONS

CERTIFICATE OF COMPLETION



NGM COLLEGE

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Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Sabari Vishnu. S

of B. COM IB (21 IB 14) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 77 out of 100

B. Rohini
COURSE TEACHER

Bahm
DEAN - ACADEMIC

R. M. L.
IQAC CO-ORDINATOR

[Signature]
PRINCIPAL

CELEBRATING
THE INSPIRING LIFE OF
MRUTUCHULYAR DR. N. MAHALINGAM



NM 100

1923 - 2014

Mr. Mahalingam
CENTENARY CELEBRATIONS

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Selvaganapathy S

of B. COM IB (21 IB 15) department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 71 out of 100

B. Rohini

COURSE TEACHER

A. Bahin

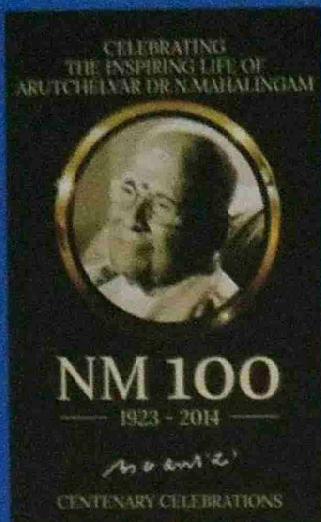
DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. Shivan. S (21 IB 16)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 61 out of 100

B. Ro L.

COURSE TEACHER

A. Bahm

DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
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ARUTCHELVAR DR.N.MAHALINGAM



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Arutchei

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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that Mr./Ms. Yogesh . S (21 IB 17)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic Skills on Procurement and

secured a mark of 62 out of 100

B. Rohi . A

COURSE TEACHER

B. Rohi . A

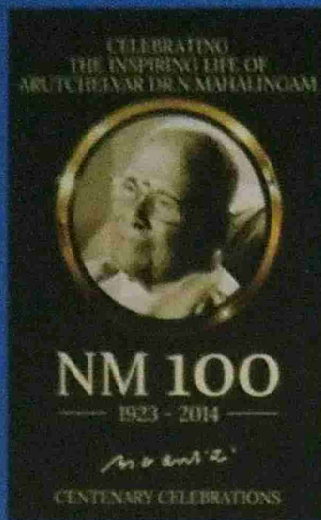
DEAN - ACADEMIC

R. M. S.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



CERTIFICATE OF COMPLETION



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(Autonomous), Pollachi

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that ~~Mr./Ms.~~ Abijami. R (21 IB 18)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 72 out of 100

B. Rohini

COURSE TEACHER

[Signature]

DEAN - ACADEMIC

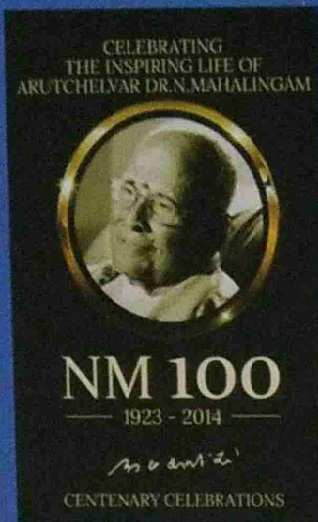
[Signature]

[Signature]

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



CERTIFICATE OF COMPLETION



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(Autonomous), Pollachi

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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that *Mr./Ms. Alayavathi S(21 IB 19)*

of *B. COM IB* department

has successfully completed a Value Added Course

entitled *Basic skills on Procurement* and

secured a mark of *62* out of 100

B. Rohini

COURSE TEACHER

A. Balam

DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

CELEBRATING
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ARUTCHELVAR DR.N.MAHALINGAM



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Aljisiya . M (21 IB 20)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 79 out of 100

B. Rohi

COURSE TEACHER

B. Bala

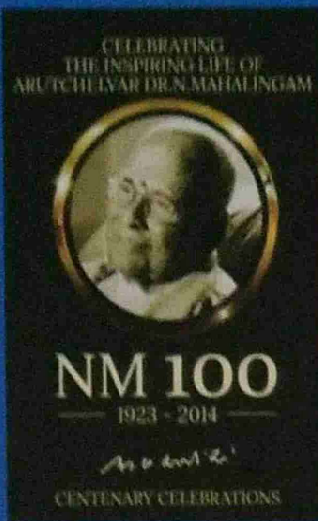
DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

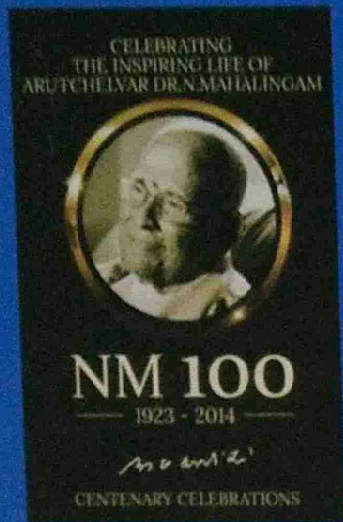
This is to certify that Mr./Ms. Anees Fathima . A
of B. COM IB (21 IB 21) department
has successfully completed a Value Added Course
entitled Basic skills on Procurement and
secured a mark of 92 out of 100

B. Rohini
COURSE TEACHER

Bahm
DEAN - ACADEMIC

R. M. L.
IQAC CO-ORDINATOR

[Signature]
PRINCIPAL



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CERTIFICATE OF COMPLETION

Value Added Course

This is to certify that Mr./Ms. Athira . R (21 IB 22)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 60 out of 100

B. Rohini

COURSE TEACHER

A. Balam

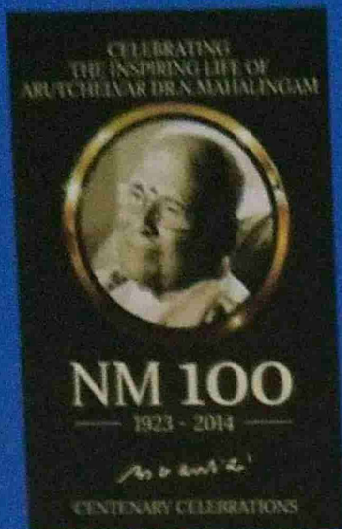
DEAN - ACADEMIC

R. M. J.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



CERTIFICATE OF COMPLETION



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Value Added Course

This is to certify that Mr./Ms. Dharsini Priya. N
of B. COM IB (21 IB 23) department
has successfully completed a Value Added Course
entitled Basic Skills on Procurement and
secured a mark of 80 out of 100

B. Rohini
COURSE TEACHER

B. Rohini
DEAN - ACADEMIC

G. M. L.
IQAC CO-ORDINATOR

[Signature]
PRINCIPAL

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NM 100
1923 - 2014

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EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that *Mr./Ms. Kaviya. S (21 IB 24)*

of *B. COM IB* department

has successfully completed a Value Added Course

entitled *Basic skills on Procurement* and

secured a mark of *72* out of 100

B. Rohini

COURSE TEACHER

[Signature]

DEAN - ACADEMIC

[Signature]

[Signature]

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

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THE INSPIRING LIFE OF
ARUTCHELVAR DR.N.MAHALINGAM



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1923 - 2014

As a mark of
CENTENARY CELEBRATIONS

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NGMC



EXPANSION WITH
EXCELLENCE

Value Added Course

This is to certify that *Mr./Ms. Nithya S. D (21 IB 25)*

of *B. COM IB* department

has successfully completed a Value Added Course

entitled *Basic skills on Procurement* and

secured a mark of *65* out of 100

B. Rohi A. Behn

COURSE TEACHER

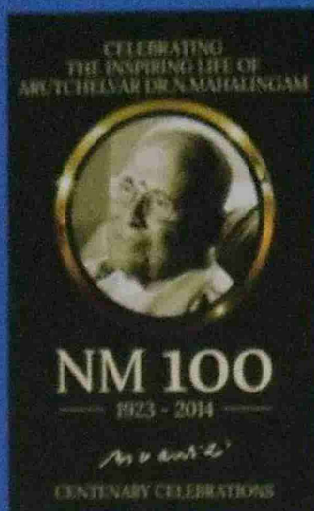
DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL



CERTIFICATE OF COMPLETION



NGM COLLEGE

(Autonomous), Pollachi

Re-Accredited by NAAC and ISO 9001 : 2015 Certified Institution
Ranked 72nd among Colleges in India by MHRD - NIRF
Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that ~~Mr./Ms.~~ Pavithra. K. (21 IB 26)

of B. COM IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 64 out of 100

B. Rohini

COURSE TEACHER

B. Rohini

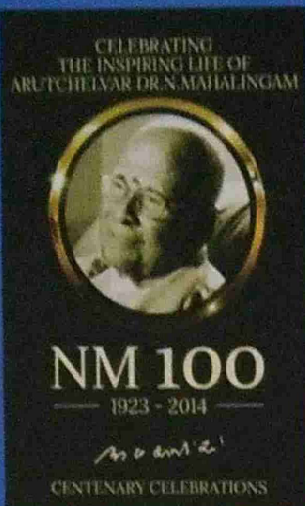
DEAN - ACADEMIC

B. Rohini

IQAC CO-ORDINATOR

B. Rohini

PRINCIPAL



CERTIFICATE OF COMPLETION



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Value Added Course

This is to certify that Mr./Ms. Priya Dharmshini . S

of B. COM IB (21 IB 27) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 65 out of 100

B. Rohini

COURSE TEACHER

B. Rohini

DEAN - ACADEMIC

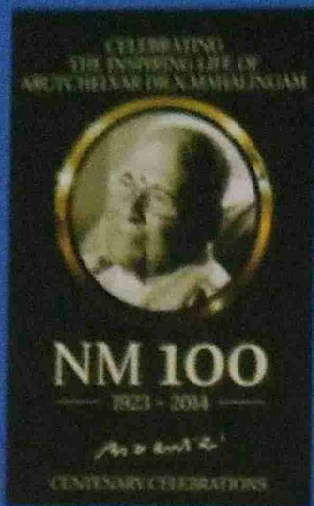
B. Rohini

B. Rohini

IQAC CO-ORDINATOR

B. Rohini

PRINCIPAL



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Value Added Course

This is to certify that ~~Mr./Ms.~~ Prityadharshini T

of B.COM IB (21 IB 28) department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

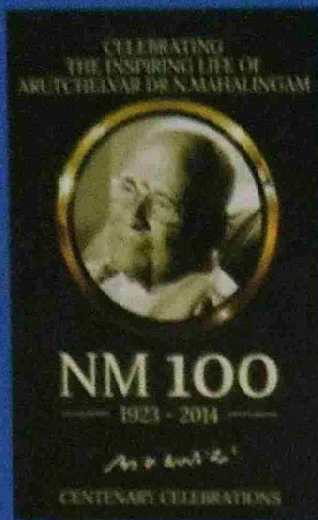
secured a mark of 72 out of 100

B. Rohini
COURSE TEACHER

A. Balam
DEAN - ACADEMIC

R. M. L.
IQAC CO-ORDINATOR

[Signature]
PRINCIPAL



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Affiliated to Bharathiar University, Coimbatore.



Value Added Course

This is to certify that Mr./Ms. Vasundhara AV (211829)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on procurement and

secured a mark of 81 out of 100

B. RoL

COURSE TEACHER

B. RoL

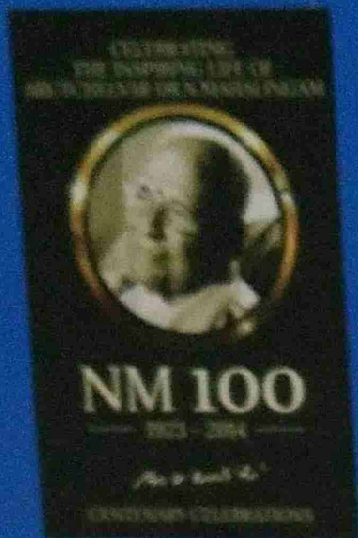
DEAN - ACADEMIC

B. RoL

IQAC CO-ORDINATOR

B. RoL

PRINCIPAL



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Value Added Course

This is to certify that Mr./Ms. RamPriya.S (20 IB 34)

of B.COM. IB department

has successfully completed a Value Added Course

entitled Basic skills on Procurement and

secured a mark of 68 out of 100

B. Rohini

COURSE TEACHER

A. Bahman

DEAN - ACADEMIC

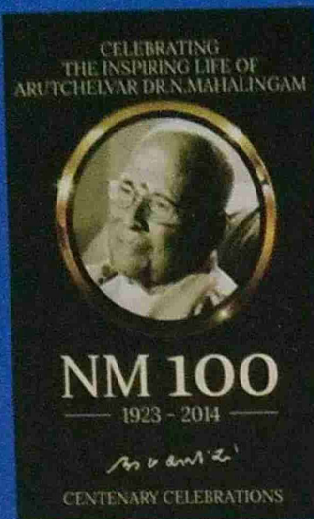
R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL

**CERTIFICATE
OF COMPLETION**



CERTIFICATE OF COMPLETION



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Value Added Course

This is to certify that Mr./Ms. Ramya C. (20IB35)

of B.COM IB department

has successfully completed a Value Added Course

entitled Basic skills on procurement and

secured a mark of 72 out of 100

B. Rohini

COURSE TEACHER

A. Behn

DEAN - ACADEMIC

R. M. L.

IQAC CO-ORDINATOR

[Signature]

PRINCIPAL